

National Power Corporation

SUPPLEMENTAL/BID BULLETIN NO. 1 to the Bid Documents for the:

TWO (2) YEARS 500 MBPS OR ABOVE COMMITTED INFORMATION RATE (CIR) INTERNET GATEWAY SERVICE CONNECTION FOR NPC UNDER PR NO. HO-IST23-006 / REF. NO. PB230529-NA00122

11 MAY 2023

All prospective bidders and authorized copy holders of the Bid Documents of the above mentioned project are hereby advised of the changes in the provision of the Bid Documents, to wit:

A. SECTION VI – TECHNICAL SPECIFICATIONS PART I CLAUSE TS-3.0 CONTRACT PERIOD AND LOCATION (Page VI-TS-2)

FROM	TO
All equipment shall be supplied and installed at the NPC Head Office, Diliman, Quezon City.	All equipment shall be supplied and installed at the NPC Head Office, Diliman, Quezon City <u>within Thirty (30) Calendar Days.</u>

B. SECTION VI – TECHNICAL SPECIFICATIONS PART I CLAUSE TS-6.2 Support (Page VI-TS-3)

INCLUSION AS NEW PARAGRAPH

Escalation Procedure – the bidder shall provide the Name, Phone Number, Email Address of Contact Person of comparable positions and/or levels.

- Level 1 – Service Desk on duty
- Level 2 – Two (2) hours after reporting to Service Desk: Network Operations Center (NOC) Head
- Level 3 – Four (4) hours after reporting to Service Desk: Sr. NOC Head
- Level 4 – Eight (8) hours after reporting to Service Desk: Department Head, NOC
- Level 5 – Twelve (12) hours after reporting to Service Desk: COO

C. SECTION VI – TECHNICAL SPECIFICATIONS PART I CLAUSE TS-9.0 TERMINATION OF CONTRACT (Page VI-TS-4)

INCLUSION AS NEW PARAGRAPH

In the event of the transfer of NPC Head Office to another location, the Contractor must be able to transfer the services and infrastructure if available in the new building location with no additional cost to NPC. If the Contractor has no facility or connection to the new building location, NPC has the option to pre-terminate the contract, subject to prior notification.



D. SECTION VI – TECHNICAL SPECIFICATIONS PART I

CLAUSE TS-12.0 DOCUMENTS TO BE SUBMITTED a. To be submitted with the bid (Pages VI-TS-4 and VI-TS-5)

FROM	TO
a.1 CSLA - Comprehensive Service Level Agreement a.3 Certificate of Actual Site Inspection issued by the Manager - Information and Technology Services Department (ITSD) a.4 Philippine Open Internet Exchange (PHOpenIX) Certification	a.1 CSLA - Comprehensive Service Level Agreement a.2 Certificate of Actual Site Inspection issued by the Manager - Information and Technology Services Department (ITSD)

E. SECTION VI – TECHNICAL SPECIFICATIONS PART I


CLAUSE TS-12.0 DOCUMENTS TO BE SUBMITTED b. To be submitted during post qualification (Page VI-TS-5)

FROM	TO
b.1 Satisfactory Performance Certificates from at least three (3) clients each for the last three (3) years for similar contracts. A similar contract refers to the provision of at least 200Mbps CIR internet service. b.2 Lists of at least two (2) international upstream providers.	b.1 Satisfactory Performance Certificates from at least three (3) clients each for the last three (3) years for similar contracts. A similar contract refers to the provision of at least 200Mbps CIR internet service. <u>b.2 Certification of at least one (1) international upstream provider</u> <u>b.3 Listed as member in Philippine Open Internet Exchange (PHOpenIX) website.</u>

All other terms and conditions shall remain the same.

For the information and guidance of all authorized copy holders of the Bid Documents and prospective bidders.

For the Bids and Awards Committee:


RENE B. BARRUELA
 Vice President, Corporate Affairs Group and
 Chairman, Bids and Awards Committee


 Bids and Awards Committee

